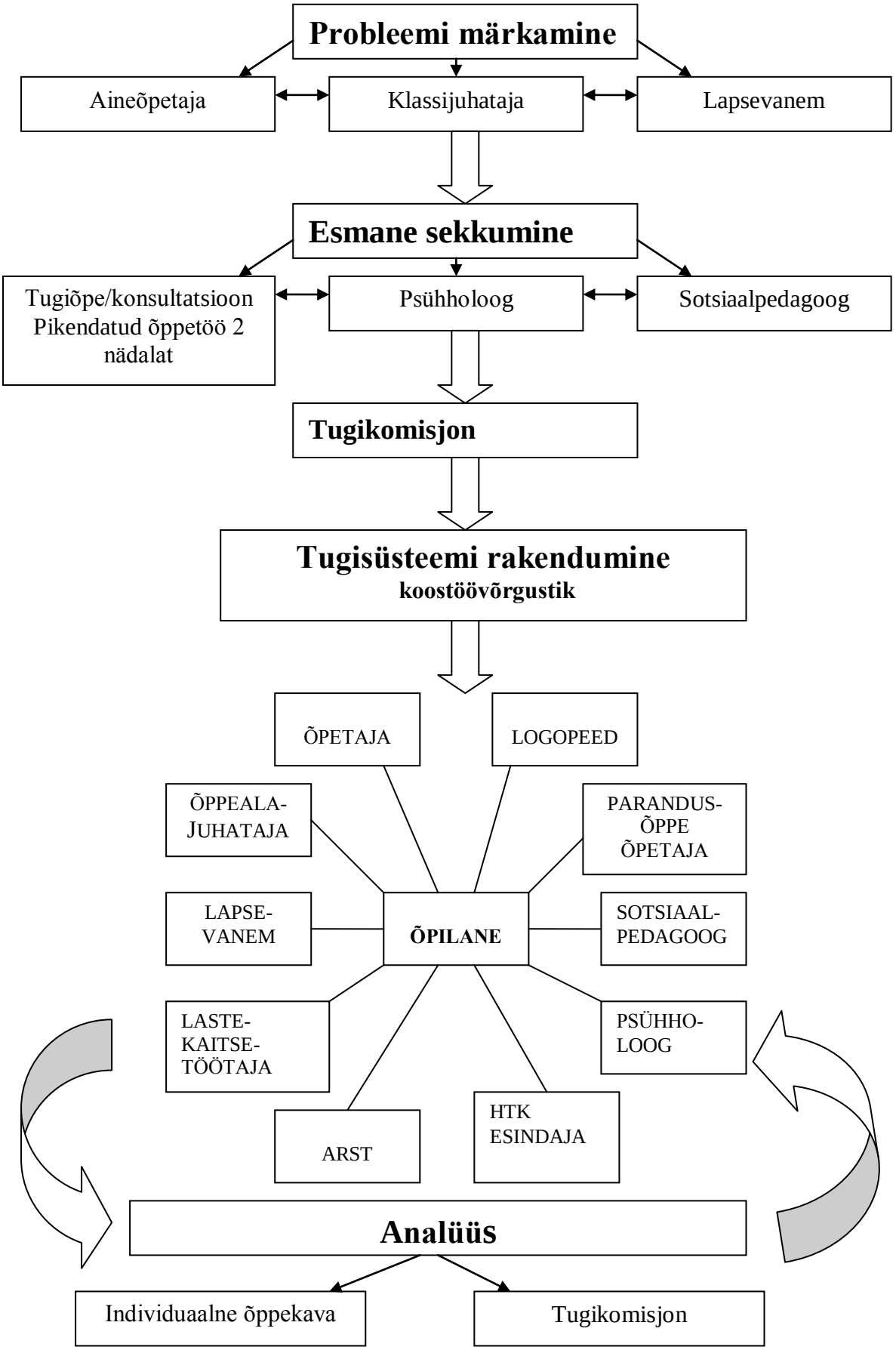Tugisüsteemi rakendumise protsess